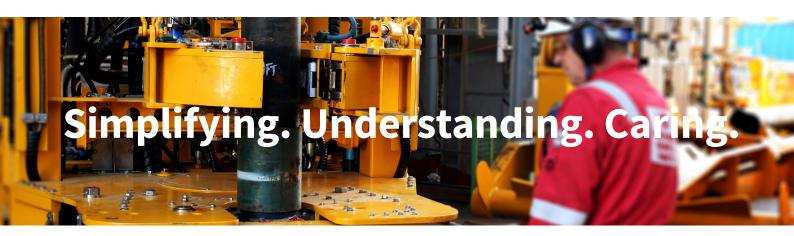
## Fleet Care Field Service

Execution, Testing and Certification



We understand that downtime can be critical to your operations. We have a broad network of staff available around the globe ready to deploy immediately.

## Fleet Care is about ensuring your success.

The Field Service & Repair team stands ready to execute the plans for your fleet. Our field service engineers are specially trained in NOV Technical Colleges around the globe. No repair is complete without proper testing to ensure optimal function when drilling. Only the OEM can certify equipment readiness.



- Responsive 24/7 service around the globe to support your NOV equipment
- Global network of highly skilled field service technicians on hand to ensure maximum rig uptime and effectiveness
- OEM experts with in-depth knowledge, who understand and care for your equipment
- 24/7 remote support for mechanical, electrical, structural and control/instrumental specialists





## **Field Service**

At NOV, we understand your need for rigs that run reliably and efficiently to capitalize on your investment. Our philosophy is simple – we provide you with the right people, in the right place at the right time. Our knowledgeable staff of field service technicians can quickly deploy to your site and resolve your NOV equipment issues, whether structural, mechanical, electrical, or software-related. Our NOV technicians train extensively on NOV product lines and complete intensive competency and evaluation training at the NOV Technical College. Our in-depth knowledge of your OEM equipment enables us to have the correct skill set, the OEM spares and the latest updates you need to get the most from your NOV equipment.

Our **Focused Area Service Trucks (FAST)** are available 24/7 to support your NOV Top Drive, Iron Roughneck, Electronic Drilling System (EDS), NOV line of Shaffer<sup>™</sup> and T3<sup>™</sup> Ram and Spherical BOPs, Power Systems, and Amphion<sup>™</sup> Control System. Twenty-five rugged, mobile Focused Area Service Trucks (FAST) are strategically stationed at several sites throughout the United States to provide onsite service FAST. The vehicles are pre-stocked with hundreds of replacement parts, filters and consumables.

## **Field Services Contact:**



To request FAST, call NOV's 24/7 support number at +1 281 569 3050.

Our Field Services team is available 24/7 around the globe to support your NOV equipment.



FleetCare@nov.com