



Quality Policy

March 15, 2016

To: All Process and Flow Technologies

From: Larry Engel – President

Process and Flow Technologies is committed to meeting or exceeding the needs and expectations of our customers; to support our quality assurance goals and objectives; and to continuously improve the effectiveness of our Quality Management System.

Each employee shares and understands the following values:

- **Safety** — Our global facilities are committed to being safe workplaces by protecting our employees, customers, and vendors.
- **Quality** — We shall continually comply with specified requirements, and improve our processes to provide the highest quality products and services.
- **Customer Satisfaction** — Our strategy is to concentrate on the customer and satisfy compliance to their requirements and build effective partnerships.
- **Employee Value** — Encourage and train employees to collaborate and support each other to create a quality workplace.

Process and Flow Technologies will provide the highest quality technologies, products, services and solutions that safely, reliably, and efficiently meet the needs of its global customers. It is our vision to be the most reliable, innovative, and solutions driven partner to the markets we serve.

A handwritten signature in black ink that reads 'Larry Engel'.

Larry S. Engel
President — Process and Flow Technologies