



# Fleet Care

**Simplifying.  
Understanding.  
Caring.**

Times are different and your needs are changing. At NOV, we realize we need to change too.

Simplifying. Understanding. Caring. Those are the cornerstones of how we think we can help you. Together, we can make a plan.

# Fleet Care

Times are different and your needs are changing. At NOV, we realize we need to change too.

**Fleet Care is about understanding your needs and knowing your fleet: Commissioning. Drilling. Warm stacked. Cold stacked. We get it, there is no single recipe for success.**

**Our team is listening. Is it optimization? Reducing cost? Regular maintenance? Or just helping to ensure your rig is ready for the next contract?**

**We can't afford to let you down.**

## **Integrated Services**

Our Fleet Care program was designed to focus on you and simplify your interface with NOV. It is based on understanding your entire fleet with our dedicated Fleet Care Team.

Made up of four areas of Integrated Services: Technical and Engineering Support, Field Service and Repair, Spare Parts and Training – it is our Fleet Care Team who will make a plan to define your specific needs, be it In-Situ repair, engineering surveys, re-certification, preservation or anything else that needs to be done.

Planning saves money and time. Through seamless integration and simplification, the Fleet Care team will ensure that everyone in NOV is poised to carry out the plan. Together, we will help you determine which of our many services make sense for your fleet.

## **Our Promise**

At NOV, we understand your customers are looking for only the best, most reliable equipment in the market. Let us help you be the one they choose.

We designed your equipment. We engineered and built it. We installed it and tested it. And, we are here to help care for it.

Together, we can help make your fleet as attractive as it possibly can be.

**Fleet Care is about ensuring your success.**

# Our Offerings

Through four areas of Integrated Services: Technical and Engineering Support, Field Service and Repair, Spare Parts and Training – it is our Fleet Care Team who will make a plan to define your specific needs.

**Re-certification**

**Repair**  
In-Situ/On-site/  
Refurbishment/  
Exchange

**Inspection,  
Stacking,  
Preservation and  
Reactivation**

**Upgrades**

**Spare Parts**

**Installation  
and Testing**

**Optimization**  
eHawk, BOP  
Monitoring, Condition  
Monitoring, RigMS

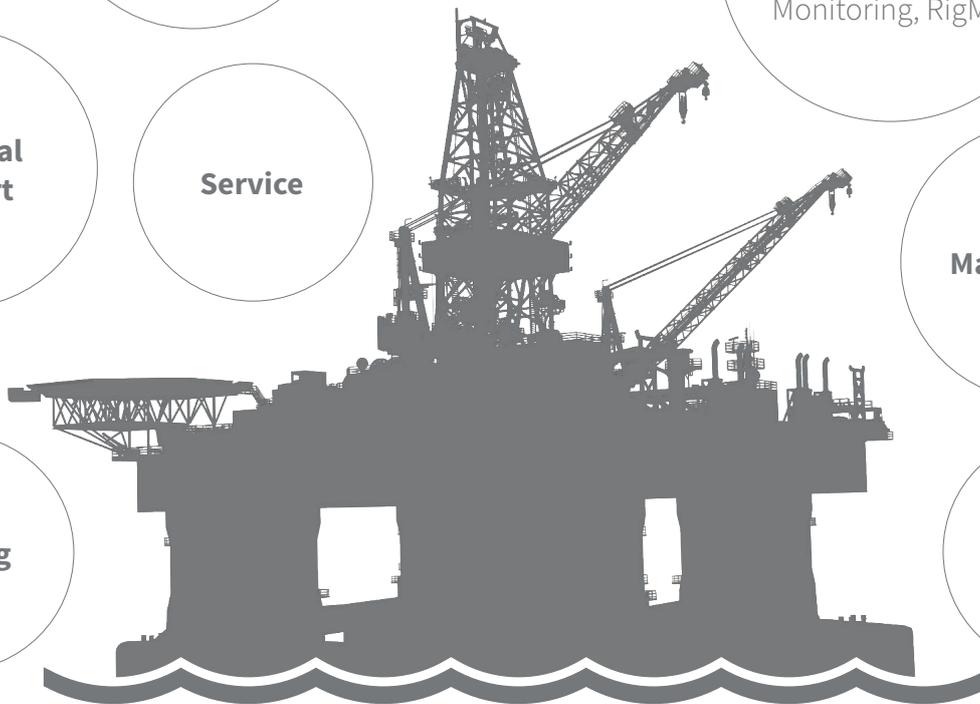
**Technical  
Support**

**Service**

**Maintenance**

**Training**

**Rentals**



# Fleet Care Footprint

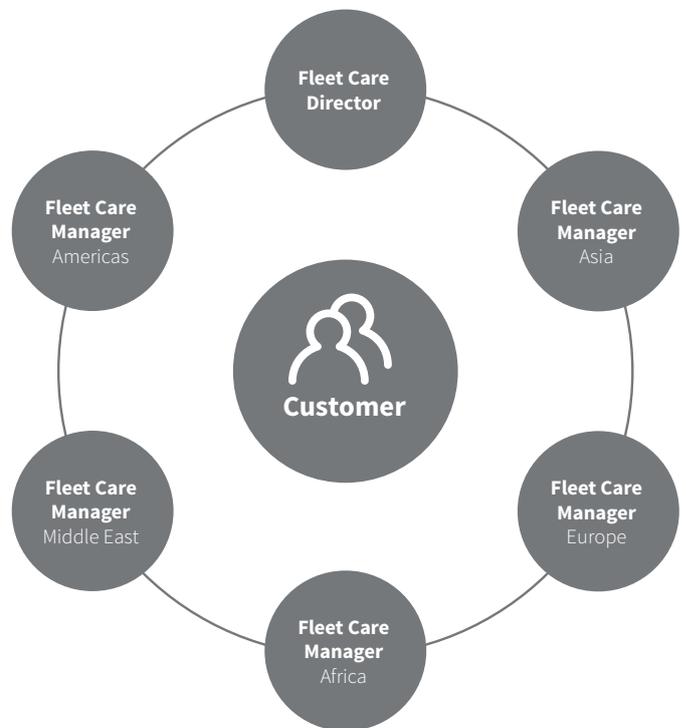
## NOV Rig Systems Aftermarket at a glance





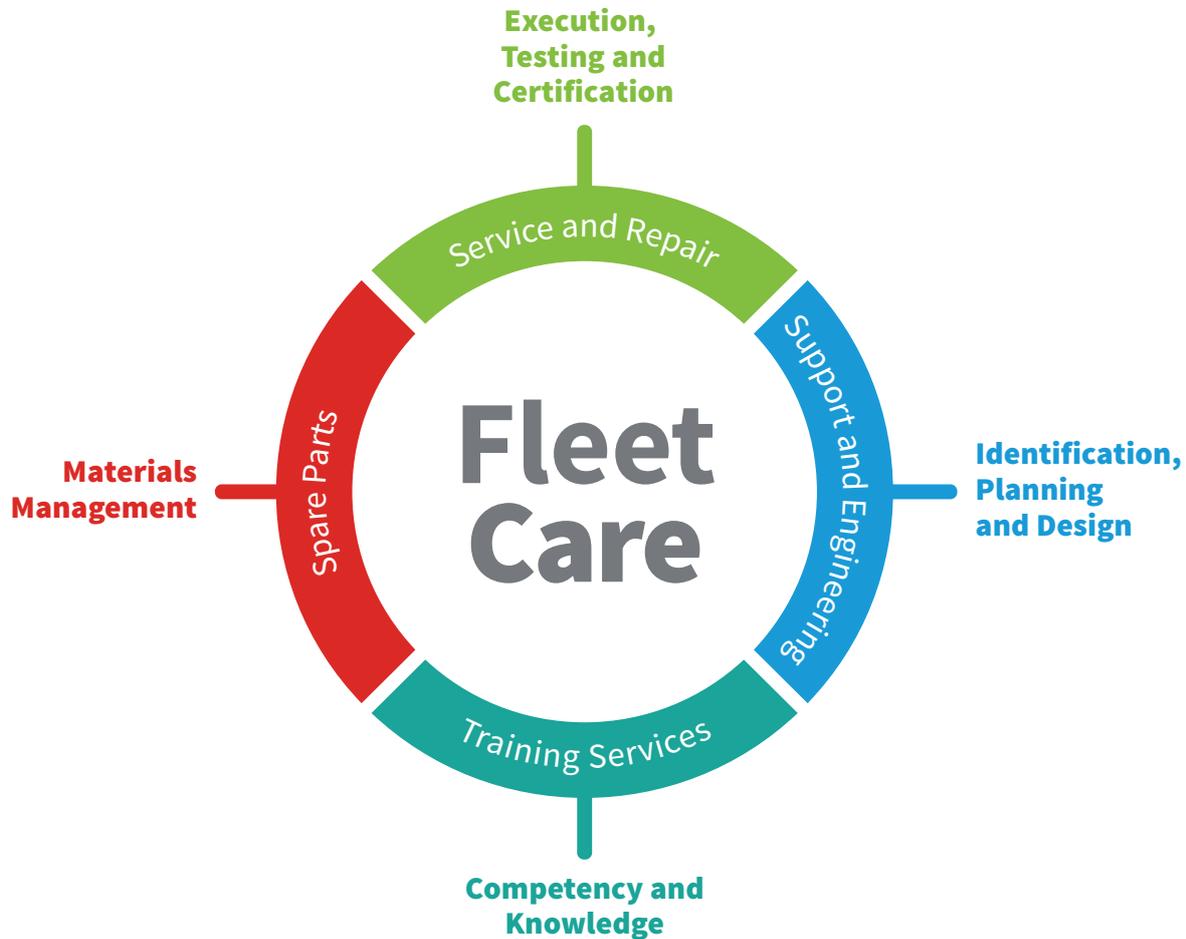
## Fleet Care Team

We want to simplify things for you. A dedicated Fleet Care Director will listen and understand what it is you are trying to accomplish and together we will build a plan to make it happen.



- Access to dedicated people, on-hand wherever you and your fleet are
- Comprehensive information to save you time and money
- Simple navigation of NOV
- Hundreds of subject matter experts
- Partnership to ensure you have the most marketable fleet ready to go

# Integrated Services

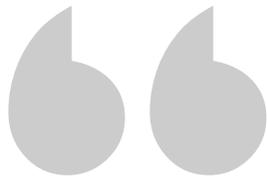


## How we work

In the early days of NOV, our customers would come to us looking for a single piece of equipment and we took care of it. But, after partnering and listening, we soon understood that what they really wanted was an entire drilling equipment package – designed, manufactured, installed, tested and delivered seamlessly.

Fleet Care was designed from the same understanding of what our customers really want. Simplicity. Where you might want a single spare part or a repair, your ultimate goal is a drilling rig that works and equipment you can rely on. Fleet Care brings together the best field engineers, service personnel, materials management experts and training instructors to seamlessly take care of your needs, however big or small they might be. Fleet Care provides you with a simple navigation of NOV, the OEM. Through four areas of Integrated Services, we offer you a simple care plan to keep your equipment running.

We believe in  
**service  
above all.**



Fleet Care is the embodiment of service above all. Simplifying, understanding and caring for you and your fleet will add value to your business. We look forward to partnering with you.

*- Bob Nicholson, President of NOV Rig Systems, Aftermarket*



## Value

- Simple and seamless communication through a dedicated team that brings all our expertise together
- A caring service provider and partnership ensuring a worry free assistance from idea to execution
- Responsive 24/7 service around the globe
- A global network of highly trained and competent OEM experts to ensure your rigs and equipment are running optimally
- Reduced time and cost through total fleet planning and comprehensive project management
- A simple care plan to maximize your uptime

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