



# Bammel Facility

## Repairs and service

Our Bammel facility provides service and repair for NOV drilling equipment both in-house and on your rig site via our field service teams. We also assist your rigs remotely via our technical support teams and technology centers, available 24/7/365. Outfitted with advanced testing and maintenance equipment in over 377,000 square feet of space and supported by our full staff of experienced service personnel, this facility is dedicated to keeping your rigs operating and maximizing uptime.

### Service

- 24-hr service representatives available
- Technical support team - records, manages and resolves issues worldwide via web-based application "Tracker"
- Access to a global pool of field service technicians and subject matter experts to make sure your issues are resolved efficiently and effectively
- eHawk on-demand, remote technical service - troubleshooting and event analysis from trained technicians 24/7/356

### Repair

- 24-hr service representatives available
- OEM repair and recertification
- Two (2) top drive stands
- STV simulator
- Two (2) paint bays
- Two (2) BOP testing bays

24/7 technical support: 281-569-3050

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## Rig Systems Spares (RSS)

The Bammel facility complex houses the Rig Systems and Spares warehouse. With over 213,000 square feet of space and dedicated climate-controlled areas to maintain specifications for delicate equipment, RSS processes over 60,000 line items per month. We are open 24/7/365 to ensure the procurement, stocking, forecasting and distribution of spare parts throughout our Global Supply Chain.

### Key Features

- 213,000 square ft with 13,000 sq-ft climate controlled
- Processes over 60,000 line items per month
- 45,000 SKUs on hand
- Open 24/7/365

