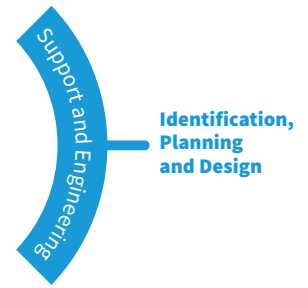


Fleet Care

Field Engineering



Simplifying. Understanding. Caring.

At NOV, help is only a phone call away. When you reach out to any NOV office, rest-assured that the person on the other end of the phone has a cast of engineers and technical experts ready to help answer the most complex questions. They likely were on-hand when the equipment was originally designed and have expert knowledge about your OEM equipment.

Fleet Care is about ensuring your success.

Through the Technical & Engineering Support team, we work with you to identify your challenges. Our technical support experts are on hand 24/7 to follow-up. Once defined, the team works with you to plan on how to carry out your projects. From simple repairs, to continuous certification we will assign experts who will ensure seamless execution. Our field engineers will design the most effective solution to keep your rigs running optimally.



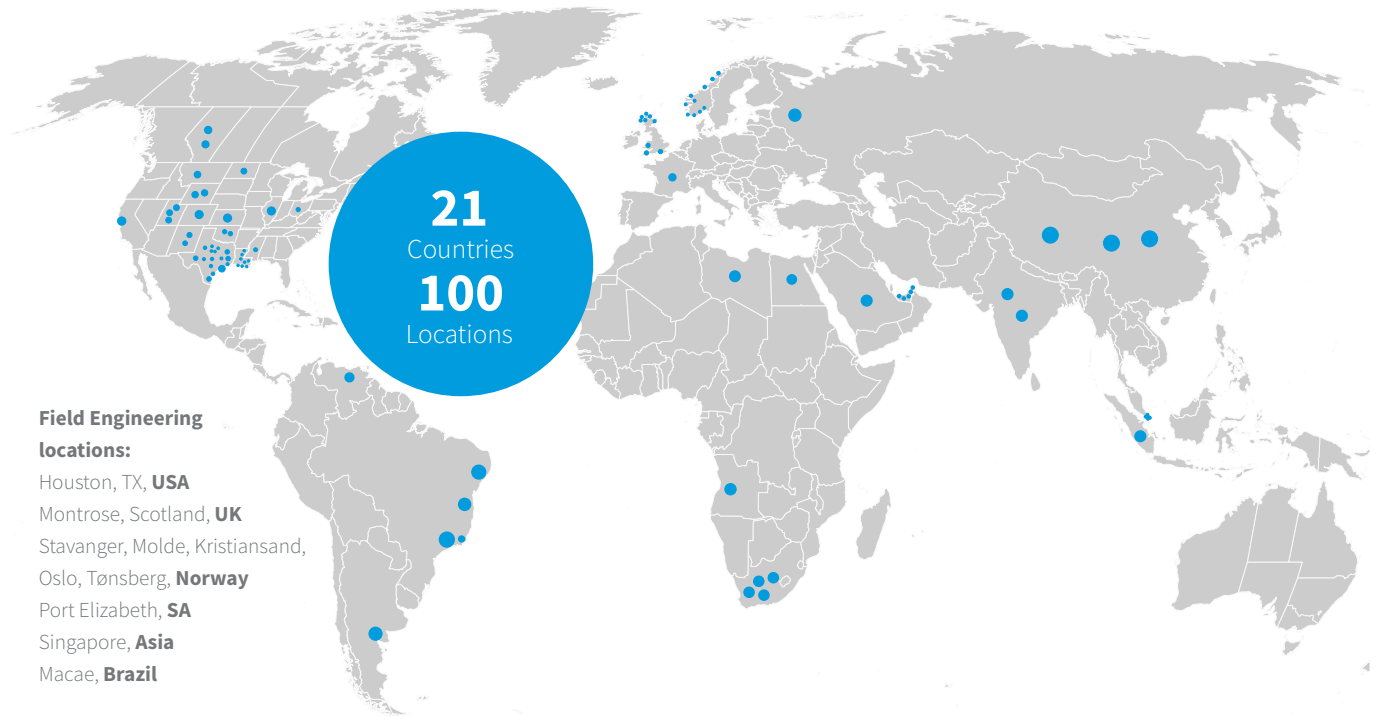
- OEM Engineering team with in-depth knowledge and care for your equipment
- Comprehensive project management to ensure you are satisfied throughout the entire process for any engineering requirement
- Seamless assistance from concept to execution to ensure you have the optimal solution, on time and on budget
- Integration with the full OEM Engineering network supporting our Field Engineering teams around the globe, to ensure we are providing the best solution to meet your specific requirements

Field Engineering

The Fleet Care Field Engineering team is a specialized group of mechanical, electrical and controls engineers, available to solve the most complex engineering requirements. Whether you are purchasing new equipment or upgrading your existing equipment, we are on hand to support you no matter how unusual and unique your requirements are.

Global footprint

From Singapore to Brazil and all places in between, our teams of Field Engineers are on-hand to help you. We leverage our global team of experts, providing you with a single point of contact close to where you are. With locations in Singapore, South Africa, Norway, UK, US, and Brazil– we are where you are.



How we work

Our Field Engineering team offers:

- An assigned and dedicated project lead who will review the project and communicate directly with the customer.
- Initial technical content and budgetary proposal for the project - our engineers can ensure that we provide you with the best information we can up-front.
- Additional support by deployment of dedicated personnel onboard your asset to perform technical surveys, should the requirements and the complexity of the project require it.
- A detailed technical and commercial proposal.
- A partnership with NOV through all design, manufacturing, test and delivery phases.
- A managed transition through the installation and commissioning phases onboard the rig.
- A full and agreed Documentation Package containing drawings, specifications, accreditations and all instructions necessary to maintain your equipment in premium condition with optimal performance.